

Unavailability

2023 (SLA: 99.94%)

Programmed maintenance: 50 min (datacenter migration)

Incidents:

- 2023-09-29: 24 min of unavailable service
- 2023-09-20: 7 min of unavailable service (network error)
- 2023-07-17: 216 min of degraded service
- 2023-05-02: 13 min of degraded service
- 2023-03-21: 77 min of degraded service

2022 (SLA > 99.99%)

Programmed maintenance: 0 min

Incidents: 20 min of degraded service

2021 (SLA > 99.99%)

Programmed maintenance: 0 min

Incidents: < 1 min

2020 (SLA > 99.99%)

Programmed maintenance: 0 min

Incidents: < 1 min

2019 (SLA > 99.99%)

Programmed maintenance: 0 min

Incidents: < 1 min

2018 (SLA > 99.99%)

Programmed maintenance: 24 min

Incidents: < 1 min

2017 (SLA > 99.99%)

Programmed maintenance: 58 min

Incidents: < 1 min

2016 (SLA > 99.99%)

Programmed maintenance: 68 min

Incidents: < 1 min

2015 (SLA = 99.98%)

Programmed maintenance: 120 min

Incidents: 124 min

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