

# PagerDuty

## PagerDuty Configuration

- Log into your PagerDuty admin session and go to Account Settings and in the Single Sign-On tab
- Choose the SAML option and fill the following fields:
  - X.509 Certificate

```
$cert = "MIIDXXX...XXXNTYw=="
```

- Login URL

```
https://https://mydomain.trustelem.com/app/33XXXX/sso
```

- Logout URL (optional)

```
https://https://mydomain.trustelem.com/app/33XXXX/on_logout
```

- By checking Allow username/password login you allow users to log in with their username and password and don't force them to log in through SSO
- By checking Auto-provision users on first login you allow users who do not have an account in PagerDuty to be created and to join your organization at their first login through SSO

## Trustelem Configuration

- On Trustelem, write your PagerDuty organization name in the corresponding field
- You can also modify the custom scripting and add a role attribute in the script Four different roles can be send as attributes: admin (Global Admin), limited\_user (Responder), user (Manager) and read\_only\_user (Stakeholder) If a user logs in through SSO for the first time, his role will be this attribute. If there's no attribute his role will be 'user'

```
https://https://mydomain.trustelem.com/app/33XXXX/on_logout
```

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