

ConnectWise Control

ConnectWise Configuration

- Log into your admin session on ControlWise Control
- Go on the Administration panel, then go in Security and Enable SAML
- Click on Configure and fill the following fields:
 - IdentityProviderMetadataUrl

`https://mydomain.trustelem.com/app/33XXXX/metadata`

- UsernameAttributeKey

`NameID`

- UserDisplayNameAttributeKey

`displayname`

- EmailAttributeKey

`email`

- RoleNamesAttributeKey

`role`

- DisplayName

- The value written here will complete the Connect with displayed on the ConnectWise authentication page

Trustelem Configuration

- Click on Save Configuration and then on Generate Metadata
- In the metadata, on the first line, copy the link located in `entityID=" "`
- On Trustelem, cut the link in the EntityID field
- Fill the Roles fields with one or several roles separated by commas; these roles will be applied by default to all users
- You can overload the roles with the Advanced setting's script, for example:

```
function CustomSAMLResponse(msg: SAMLResponse, user: User, groups: Groups, deny: Deny): void {  
    for (const cust_group in groups) {  
        if (cust_group === "admin") {
```

```
        msg.addAttribute("role", "Control Administrator");  
    }  
}  
}
```

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