

LDAP-Radius - Trustelem Connect

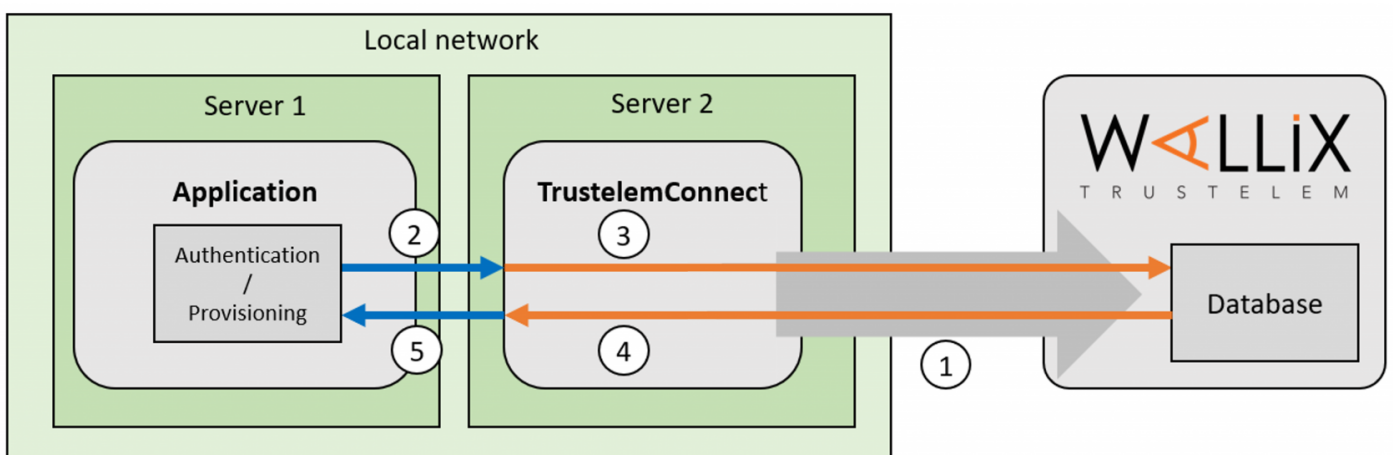
Contents

- [How does it work?](#)
- [Prerequisites](#)
- [Setup Trustelem Connect on a Windows machine](#)
- [Setup Trustelem Connect on a Linux machine](#)
- [Setup an application to use Trustelem Connect](#)
- [Debug](#)

How does it work?

The goal is to use Trustelem database to provision and or authenticate users on an application using LDAP or Radius.

To do so, a connector, **Trustelem Connect**, is installed on a local customer server and has the role of **LDAP server / Radius server**. When it receives a request (LDAP search, LDAP bind, Radius Access request, Radius Challenge request) then it sends the request to Trustelem.







1/ During the setup, **Trustelem Connect** opens a **websocket** to **Trustelem services** using **port 443**.

Note: with the websocket, information is encrypted by TLS protocol and with an additional symmetric encryption.

Trustelem Connect also opens on the local machine, TCP or UDP ports on a specified local IP, based on the Trustelem setup.

One opened port matches one protocol for one application on Trustelem

*For instance, I made the setup of Trustelem Connect, linked a Bastion application, and choose to use the port **5214** on the IP **IP-Server2** for the protocol **LDAP***

Name	Service 1									
Description	Short description (location, ...)									
Service ID	6i724f7sh7zd74r7utuvo2xv									
Connector list 	<table border="1"><thead><tr><th>NAME</th><th>IP</th><th>ENABLED</th><th>STATE</th><th>VERSION</th></tr></thead></table>					NAME	IP	ENABLED	STATE	VERSION
NAME	IP	ENABLED	STATE	VERSION						
Applications	Add an application 									
Name	Service settings									
Bastion 	LISTEN ADDRESS		PORT							
	<input type="text" value="IP-Server2"/>		<input type="text" value="5214"/>	<input type="checkbox"/> LDAPS						

2/ The application makes a search/authenticate request and sends it to **Trustelem Connect** on the defined port using **LDAP or Radius**.

*With the previous example, the protocol is **LDAP**, the IP of the LDAP server is **IP-Server2**, the port is **5214***

3/ **Trustelem Connect** uses the **websocket** to send the request to **Trustelem services**:

4/ As said before, on Trustelem the port is associated to a specific protocol and application.

Trustelem examines the **access rules** related to these protocol and application, and returns the answer to **Trustelem Connect** using the **websocket**.

With the previous example:

- If Trustelem receives a **search request**, it returns **users who have an LDAP access-rule** for the application **Bastion**.
- If Trustelem receives an **authentication request**, it returns the **validation/invalidation** of the credentials based on the **Bastion LDAP access rule**

5/ **Trustelem Connect** forwards the answer to the application using **LDAP or Radius**.

Prerequisites

- Prepare a VM, Windows Server or Linux, with minimal resources for the OS
 - If you already have a VM for Trustelem ADConnect, you can use the same
 - If you have only one VM which is down, the link to your application is down too..
 - The recommendation is 2 VM at least, to have a failover system
- Download Trustelem Connect on the VM (.exe or .tgz depending of the OS)
 - <https://dl.trustelem.com/connect/>
- The flow from the application to the VM should be opened for the IP/port/protocol defined in the Service setup
 - usually tcp port 2001 for LDAP, and udp port 1812 for Radius
- The flow from the VM to **https://admin.trustelem.com** should be opened (IP: 185.4.44.22)
 - tcp port 443
- (optional) A service account with "read only" rights should be created on your Active Directory

Setup TrustelemConnect on a Windows machine

In your Trustelem administration page:


- Go to the **Services** tab.
- Click on the button **+ Create a service** and copy the **service ID**.

Service setup ✕

Name

Description

Service ID **n7xcw4dp5zx6437o663jkb2b**

Connector list 

NAME	IP	ENABLED	STATE	VERSION
------	----	---------	-------	---------

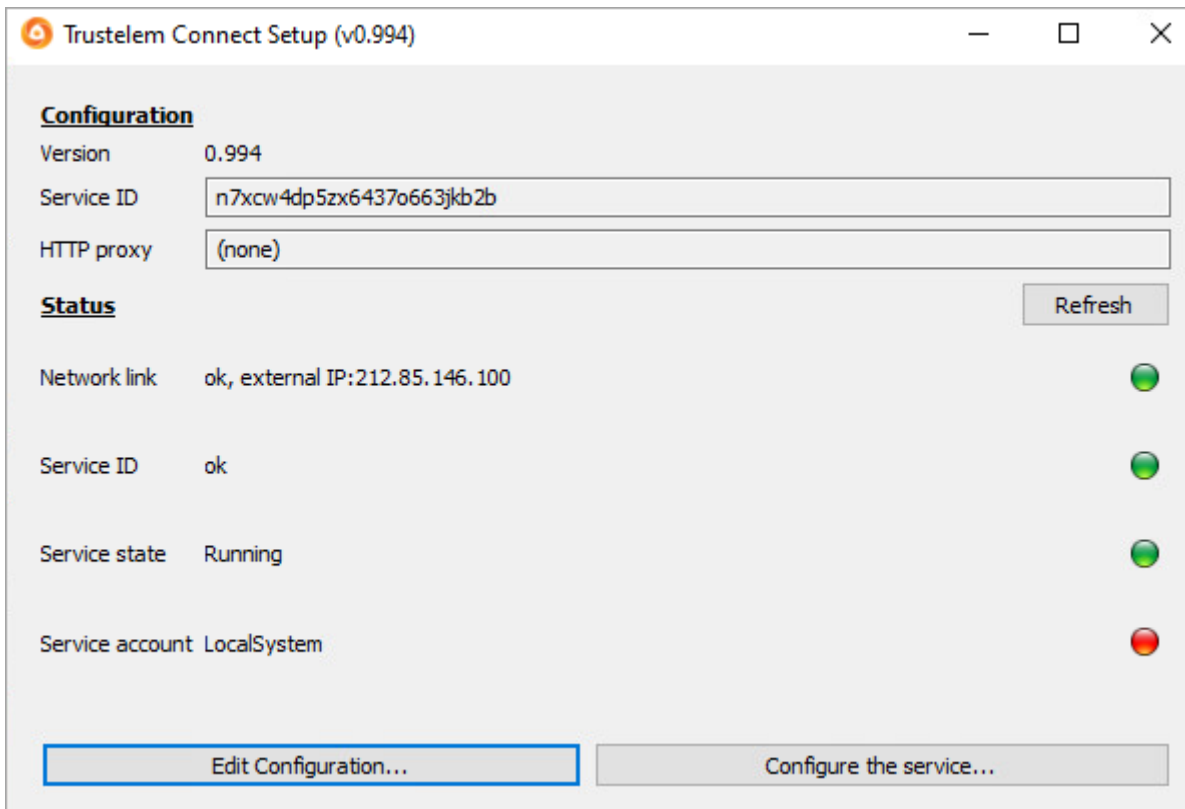
Applications

*No application has been added to this service yet.
Click on 'Add an application' to add one and configure its services.*

On your server:

- Start the setup (Trustelem Connect.exe), and paste your **service ID**.

- If you have a proxy, complete the field **HTTP Proxy** with the value:
https://username:password@proxy_IP:proxy_port
- Click on **Validate the Configuration**



- Then if you want to use **LDAPs**, on the Trustelem Connect folder, add a **config.ini** file and provide the following information (adapted to your own repository and your own certificates) :

```
tls_cert="C:\Program Files (x86)\Trustelem\cert.pem"
tls_cert_key="C:\Program Files (x86)\Trustelem\key.pem"
```

- Start the service.

In your Trustelem administration page

- Refresh your **Services** page.
- Turn on the service by clicking on **No**.

Service setup
✕

Name

New service

Description

Short description (location, ...)

Service ID

n7xcw4dp5zx6437o663jkb2b

Connector list

	NAME	IP	ENABLED	STATE	VERSION	
^	DESKTOP-	212.85.146.100	Yes	Connected since 2021-04-22 11:30	0.994	
v	JOHF0TF					

Applications

Add an application
+

No application has been added to this service yet.
Click on 'Add an application' to add one and configure its services.

✕ Close

You now have a functional connector.

Setup Trustelem Connect on a Linux machine

In your Trustelem administration page:

- Go to the **Services** tab.
- Click on the button **+ Create a service** and copy the **service ID**.

Service setup
✕

Name

New service

Description

Short description (location, ...)

Service ID

n7xcw4dp5zx6437o663jkb2b

Connector list

	NAME	IP	ENABLED	STATE	VERSION	

Applications

Add an application
+

No application has been added to this service yet.
Click on 'Add an application' to add one and configure its services.

Save
Cancel

On your server:

- Install the connector as a service with the **setup.sh** script launch with **root privilege**.
- To complete the configuration, edit /opt/wallix/trustelem-connect/config.ini file containing the synchronization id.
- A sample minimal config.ini would be:

```
service_id = 2jy34wpcohrhdytr6hutym6qfi2l7nnw
state_dir = run/
# if there is a proxy
proxy = https://username: password@proxy_IP: proxy_port
```

- The run folder must have read write rights for the trustelem user.
- You can add your own X509 certificate for ldaps and starttls. Accepted format is PEM.

```
tls_cert = run/connector.crt
tls_cert_key = run/connector.key
```

- After that, you can start the service with: **systemctl start trustelem-connect.service**
- The service will run with the user trustelem

In your Trustelem administration page

- Refresh your **Services** page.
- Turn on the service by clicking on **No**.

Service setup ✕

Name

Description

Service ID n7xcw4dp5zx6437o663jkb2b

Connector list

	NAME	IP	ENABLED	STATE	VERSION			
^	DESKTOP-	212.85.146.100	Yes	Connected since 2021-04-22 11:30	0.994			
v	JOHF0TF							

Applications

*No application has been added to this service yet.
Click on 'Add an application' to add one and configure its services.*

✕ Close

You now have a functional connector.


Setup an application to use Trustelem Connect

Note: for [WALLIX Bastion](#) and [WALLIX Access Manager](#), you should watch the dedicated documentation instead of this chapter.

On your Trustelem administration page:

- Go to the **Apps** tab.
- Click on **+ Add an application**
- Choose either a pre-integrated application or a generic model depending on your need.
*If you want to use only LDAP / Radius (no additional SAML/OpenID Connect) the generic **Basic no SSO** model should be used.*
- Turn on LDAP and/or Radius.


Settings for My APP

Icon 



State Enabled
 Disabled

URL
Home or login page of the application



LDAP Enabled
 Disabled

Base DN 

LDAP service account

LDAP service password  

Radius Enabled
 Disabled

Radius secret  

- Go back to the previously configured **service** and click on **Add an application +**
- Click on LDAP and/or Radius button(s) to enable the protocol, then enter the **listen address** and **port**

Notes:

- the listen address can be **localhost**, all existing IP address on the machine = *, or a specific IP = ...
- this will open the defined udp (Radius) or tcp (LDAP) port on the machine running **Trustelem Connect** on the IP 127.0.0.1 (localhost) OR on all local IPs (*) OR on a specific local IP (...)
- if you have a dedicated VM for the connector, choose *
- If you have setup **Trustelem Connect** to use LDAPS, then check **LDAPS**
- Click on **Save**

Service setup ✕

Name

Description

Service ID n7xcw4dp5zx6437o663jkb2b

Connector list

NAME	IP	ENABLED	STATE	VERSION
^ DESKTOP- v JOHF0TF	212.85.146.100	Yes	Connected since 2021-04-22 11:30	0.994

Applications Add an application

Name Service settings

Bastion

	LISTEN ADDRESS	PORT	PROTOCOLS
LDAP	* v	<input type="text" value="2001"/>	<input type="checkbox"/> LDAPS ✓
Radius	* v	<input type="text" value="1812"/>	✓
Echo			

Trustelem is now ready to reply to applications sending requests to **TrustelemConnect** with the correct port and IP.

Of course, **you need to create the access rules** to defined which users can use the application <https://trustelem-doc.wallix.com/books/trustelem-administration/page/access-rules>

On your your application setup:

Add a LDAP and/or Radius setup, based on the information provided by Trustelem:

- The **IP / FQDN of the LDAP or Radius server** is the IP / FQDN of the machine running **Trustelem Connect**
- The **port** is defined in the **Services** tab
- For a **LDAP server**
 - The **DN / user account / user account password** are provided on the setup of the Trustelem application. These values can be modified but except for specific situations, there is no reason to change them.
 - If you have to choose between an **Active Directory server** or a **LDAP server**, you should choose **Active Directory**. Trustelem tries to replicate how an Active Directory answers.
 - A user CN looks like that:

```
CN=my_user,DC=my_trustelem_domain,DC=trustelem,DC=com
```
 - A group CN looks like that:

```
CN=my_group,OU=Groups,DC=my_trustelem_domain,DC=trustelem,DC=com
```
 - A **Trustelem local user** must have the login sets to **mail**
 - A **user synchronized from Active Directory** can have the login sets to **sAMAccountName**, **userPrincipalName** or **mail**
 - If you want to use **MFA with push notification** with LDAP had a **sufficient timeout** to let the time to users to validate the notification
- For a **Radius server** the **secret** is provided on the setup of the Trustelem application.

With the example used in the first chapter, the setup is:

Name: Service 1

Description: Short description (location, ...)

Service ID: 6i724f7sh7zd74r7utuvo2xv

Connector list

NAME	IP	ENABLED	STATE	VERSION

Applications: Add an application

Name: Service settings

Bastion

	LISTEN ADDRESS	PORT	
LDAP	IP-Server2	5214	<input type="checkbox"/> LDAPS

Edit external authentication

Authentication type *: LDAP

Authentication name *: Trustelem LDAP

Server *: IP-Server2

Port *: 5214

Timeout (s) *: 30.0

Active Directory:

Encryption: None StartTLS SSL

Base DN (dc=...)*: dc=trustelem-demo,dc=trustelem,dc=com

Login attribute *: sAMAccountName

User name attribute *: sAMAccountName

Bind method: simple

User *: cn=trustelem,dc=trustelem-demo,dc=trustelem,dc=com

Password *:
 ●●●●●●●●
 ●●●●●●●●

Description:

Debug

The connector doesn't appear in the setup page on the admin page

- ping **admin.trustelem.com** on the machine running the connector to verify the outgoing flows
- verify the synchronization ID
- verify the proxy setup

- if the VM is a Windows machine, verify that you clicked on **Validate** on Trustelem Connect program

The LDAP or Radius authentication is no working

- Go on your **Trustelem Logs page** and see if you have **LDAP or Radius** logs. If yes, the connector is working and you should know why the authentication failed:
 - if the user is not found, is the login attribute correct?
 - if the user doesn't have the permission for the app, is your access rule correct?
 - if the user doesn't have a 2nd factor, is your enrollment process correct?
 - If your application tries to do a **LDAP search** and doesn't have access rule (LDAP 1 or 2 factors), no users will be found but you will not see any logs because it is not a bug
 - Go on your **Service setup** and verify if the listen address is correct (should be * if the VM is dedicated to Trustelem)
 - On the same page, see the **port** defined and the **setup information** clicking on the **eye button**
 - Verify the setup of the application: server IP, port, DN/account/password for LDAP, secret for Radius
 - Verify if the flow from the app to the VM running the connector is opened. If you have a doubt, use **Wireshark** on Windows or **tcpdump** on Linux.
/!\ tcpdump displays the flow received, before applying local firewall rules. So if you are on Linux and see the requests, you should verify if there is a local firewall.
-

Revision #11

Created 1 July 2022 08:22:01 by WALLIX Admin

Updated 27 March 2026 08:09:49 by WALLIX Admin