Associating Google accounts on mobile devices

Warning

• Having setup a network mask in Google SSO configuration prevents associating mobile devices through SSO.

For users having already migrated to Google for Work

- On the device, remove the Google account firstname.lastname@mycompany.com
 - $\circ\,$ Go to Parameters > Accounts
 - Select « Google »
 - Select your account firstname.lastname@mycompany.com
 - $\circ\,$ Open the menu (upper right corner) and select « Delete the account »
 - $\circ \ \text{Confirm}$
- Add the account you just deleted
 - $\circ\,$ Go to Parameters > Accounts > Add an account
 - Select « Google »
 - Select « Existing account»
 - If on Android <= 4 or on some iOS devices, open the menu (upper right corner) and select « Connect through Web browser »
 - $\circ\,$ Accept conditions by clicking on « OK »
 - Enter your email, without your password, continue
 - You are re-directed to Trustelem. Enter your email, this time with your usual password
- The account is ready to use.

For users who have not yet migrated to Google for Work

- Go to Parameters > Accounts > Add an account
- Select « Google »
- Select « Existing account»
- If on Android <= 4 or on some iOS devices, open the menu (upper right corner) and select
 « Connect through Web browser »
- Accept conditions by clicking on « OK »
- Enter your email, without your password, continue
- You are re-directed to Trustelem. Enter your email, this time with your usual password

Revision #1 Created 1 July 2022 08:15:44 by WALLIX Admin Updated 1 July 2022 08:35:49 by WALLIX Admin