

Associating Google accounts on mobile devices

Warning

- Having setup a network mask in Google SSO configuration prevents associating mobile devices through SSO.

For users having already migrated to Google for Work

- On the device, remove the Google account `firstname.lastname@mycompany.com`
 - Go to Parameters > Accounts
 - Select « Google »
 - Select your account `firstname.lastname@mycompany.com`
 - Open the menu (upper right corner) and select « Delete the account »
 - Confirm
- Add the account you just deleted
 - Go to Parameters > Accounts > Add an account
 - Select « Google »
 - Select « Existing account»
 - If on Android <= 4 or on some iOS devices, open the menu (upper right corner) and select « Connect through Web browser »
 - Accept conditions by clicking on « OK »
 - Enter your email, **without your password**, continue
 - You are re-directed to Trustelem. Enter your email, this time **with your usual password**
- The account is ready to use.

For users who have not yet migrated to Google for Work

- Go to Parameters > Accounts > Add an account
 - Select « Google »
 - Select « Existing account»
 - If on Android <= 4 or on some iOS devices, open the menu (upper right corner) and select « Connect through Web browser »
 - Accept conditions by clicking on « OK »
 - Enter your email, **without your password**, continue
 - You are re-directed to Trustelem. Enter your email, this time **with your usual password**
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