Associating Google accounts on mobile devices

Warning

- Having setup a network mask in Google SSO configuration prevents associating mobile devices through SSO.

For users having already migrated to Google for Work

- On the device, remove the Google account firstname.lastname@mycompany.com
  - Go to Parameters > Accounts
  - Select « Google »
  - Select your account firstname.lastname@mycompany.com
  - Open the menu (upper right corner) and select « Delete the account »
  - Confirm
- Add the account you just deleted
  - Go to Parameters > Accounts > Add an account
  - Select « Google »
  - Select « Existing account»
  - If on Android <= 4 or on some iOS devices, open the menu (upper right corner) and select « Connect through Web browser »
  - Accept conditions by clicking on « OK »
  - Enter your email, **without your password**, continue
  - You are re-directed to Trustelem. Enter your email, this time **with your usual password**
- The account is ready to use.

For users who have not yet migrated to Google for Work

- Go to Parameters > Accounts > Add an account
- Select « Google »
- Select « Existing account»
- If on Android <= 4 or on some iOS devices, open the menu (upper right corner) and select « Connect through Web browser »
- Accept conditions by clicking on « OK »
- Enter your email, **without your password**, continue
- You are re-directed to Trustelem. Enter your email, this time **with your usual password**

Revision #1
Created 1 July 2022 08:15:44 by WALLIX Admin
Updated 1 July 2022 08:35:49 by WALLIX Admin